



# eSourcing Capability Model for Service Providers

eSCM-SP

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**The eSourcing Capability Model for Service Providers (eSCM-SP) was developed by the IT Services Qualification Center (IT sqc) at Carnegie Mellon University.**

This is a “best practices” model that provides a framework for the sourcing service providers to manage risks and improve their service capabilities across the sourcing lifecycle.

**eSCM-SP provides a three-dimensional model. These dimensions include:**

1. *Sourcing Lifecycle*
2. *Capability Areas*
3. *Capability Levels*

The diagram in the bottom-left corner illustrates this three-dimensional model. For more information on the model, please visit [www.itsqc.org](http://www.itsqc.org).

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